

Robert Frew Patient Partnership Group
Minutes of 73rd Meeting Held 20th June 2016
at The Robert Frew Medical Centre

Present

Lesley Cogan	Chair
Jacqueline Coleman	Vice Chair
Alan Ursell	Treasurer
Jean Ursell	Secretary

Tony Burr, Christine Burr, John Langley, Joan Nutley, Karin Stidolph, Ally Whyte.

The meeting commenced at 6.45 pm.

73/01 Apologies.

Apologies were received from Janet Whitaker and Lesley Baldry.

73/02 Minutes from last meeting and matters arising.

Karin and Chris were welcomed to the group. The minutes were accepted as a true record and signed accordingly.

73/03 Wickford housing developments and Wickford plan.

This has been raised at the SEMC who are taking it to PCRG level. No-one seems to be particularly interested in the problem.

73/04 Report from SEMC Locality Patient Group meeting

- John explained the hierarchy to the 2 new members.
- Now to be called the SEMC Patient Engagement group.
- The SEMC will now meet every 2 months due to lack of resources. Previously 1 rep from each PPG group could go but now anyone from the PPG can go providing that they attend regularly. John, Alan and Jean said they were interested in attending.
- The SEMCPEG will now be on a more formal format with Roy Johnson elected as Chairman and Tim Young as his deputy.
- The terms of reference and ground rules are being looked at currently.
- The coagulation self-testing machines are not currently funded by BBCCG as there are several issues including safety and how doctors would get results.
- Dr Salako is now the chair of the PCRG and they are running a campaign to stop medicines waste.
- CCG is in financial difficulty and are trying to manage referrals. (we use in house checking of referrals and are OK).
- GPs are undertaking asthma training.
- The Essex success regime, where they are trying to combine 3 health

authorities is continuing with Broomfield trying to obtain Trust status. They will then operate as a single unit sharing background and clinical services. There are 3 work streams working on this currently.

- The next meeting of the SEMCPEG is in August and John Lesley is coming to give an update.
- The relocation of the PET scanner from Basildon to Southend is not sorted yet and Jean Broadbent will give a talk at the next SEMCPEG meeting.
- CCTV – the co-ordinators have taken this away to look into it, to get guidance and to see what other surgeries are doing.
- Reported that the appointment screens in Phlebotomy are not always working and that St Andrews clinic has now gone to appointments only.
- John reported that our phone system and patient partner were now working.

Members of the PPG are happy to receive the minutes of the SEMCPEG meetings and raise any issues.

73/05 A.O.B.

73/05.01 We have 2 new receptionists but have only had 1 application for the nursing position but she wants full-time (none available at present) and is not diabetes trained. No more problems with the abuse of the receptionists. The abuse of the receptionists seems to be reducing.

73/05.02 If a discharge letter states that the patient should be monitored it is up to that patient to book any appointments with the doctor.

73/05.03 There is worry about the access to Orsett hospital.

73/05.04 There are now 2 defibrillators but the 2nd one is inside Glicks until the box has been repaired. Report said that the boxes had not been wired in properly and that the lock on the stolen one did not work. There will be publicity when they are both up and running. Over 100 people have been trained in their use with no more training having been carried out as yet.

73/05.05 Next meeting is the AGM. All the current post holders are willing to stand for re-election if no-one else applies.

AW/JL
JC

73/05.06 Jackie has been asked to get more practice leaflets printed once checks have been made for any alterations. Ally to liaise with John and Jackie.

AU

73/05.07 Cannot always hear who is being called in A and E, Alan asked to take this forward to the hospital.

Signed as a true copy of the meeting:

Chair