

Robert Frew Patient Partnership Group
Minutes of 53rd Meeting Held 20th October 2014
At The Robert Frew Medical Centre

Present

Chair

Vice Chair Lesley Cogan

Treasurer Alan Ursell

Secretary Jean Ursell

Alan Bedingham, Jayne Bevis, Tony Burr, Jacqueline Coleman, Carole Groves, John Langley, Dr Tony Ogunsanya, Janet Whitaker, Allison Whyte, Gareth Williams.

<p>Meeting commenced at 6.45.</p> <p><u>53/01 Apologies</u></p> <p>Mike Prior. Pamela Torkington.</p> <p><u>53/02 Minutes from last meeting and matters arising</u></p> <p>The minutes of the previous meeting were accepted as a true record and signed accordingly.</p> <p><u>53/03. Letter to MP.</u></p> <p>Members absent from previous meeting signed the letter. Tony B and Janet to go to see Mark Francis on Sat 8th Nov. at 10.20 and are allowed 10 minutes. Still more figures and information needed and worried that it would be even harder to get appointments if nothing done. Agreed that the MP would not see the letter until the meeting and cc copies to be sent out the day before. Mark Francis to be invited to speak to us. Tony and Janet to report back at next meeting.</p> <p><u>53/04 Defibrillator update.</u></p> <p>Aldi do not give donations for anything, Have address of WH Smiths head office. £172.11 received from flu clinic refreshments to start fund and all those who helped and/or donated cakes were thanked.</p> <p>Further suggestions for fund raising were: - Other PPGs, Basildon Community fund, Quiz night, Raffle. Alan and Jean to approach shops in High Street.</p> <p><u>53/05 Surgery information leaflet.</u></p> <p>One copy run off and given to Tony O. Needs an extra nurse added, Lesley Baldry, Ali to send John a 1 line biography, also it is Lindsey Golden not Golding. Leaflet will then be sent to Jackie for printing in batches from beginning of November. Will use all same paper for leaflet.</p>	<p></p> <p>TB/JW</p> <p>AU/JU</p> <p>AW/JB</p>
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53/06 SEMC Locality Group meeting

Still trying to get members from other surgeries, currently only 3.CCG AGM presented new layout for next 5 years, bulletin from meeting given out.

BTUH budget in deficit but CCG budget is on target.

Starting to get virtual ward up and running with first 2 senior nurses recruited and are trying to identify frequent attendants at hospital. There is to be a lot more integration between social and medical care.

The time of the meeting may change in the hope that others will attend.

53/07 A.O.B.

53/07/01 Phlebotomy form.

Alan B complained about the format of the form sent out. Was pleased he got a reply from the author. Told this was a first hit questionnaire and that the response would be passed on to Malcolm.

53/07/02 SEMC

Tony O said SEMC trying to buy virtual GP software as another way of helping patients. Has a symptom checker which gives advice and if necessary will contact GP who will then make an appointment for the patient. If approved we will be using it at our surgery. It will not cost the surgery anything and software will last for 7 years. Will be demonstrated to the PPG if bid successful.

53/07/03 Bereavement counselling.

At the CCG there was a complaint about the lack of counselling offered and John wondered what our surgery does. Our nurses said they send condolences cards to their patients but no letter is sent from the practice. Should cards and offers of bereavement counselling be reintroduced? Question to be taken to next partners meeting.

TO

53/08 Date of next meeting

The next meeting will be held on the 17th November.

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Signatures

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