

Robert Frew Patient Partnership Group  
Minutes of 80th Meeting Held 16<sup>th</sup> January 2017  
At The Robert Frew Medical Centre

**Present**

Lesley Cogan	Chair
Jacqueline Coleman	Vice Chair
Alan Ursell	Treasurer
Jean Ursell	Secretary

John Langley, Joan Nutley, Janet Whitaker, Lesley Baldry, Ally Whyte.

The meeting commenced at 6.45 pm.

**80/01 Apologies.**

Apologies were received from Chris and Tony Burr and Karin Stidolph.

**80/02 Minutes from last meeting and matters arising.**

The minutes were accepted as a true record and signed accordingly.

**80/03 Wickford housing developments.**

Nothing further to report.

**80/04 CQC visit.**

Still have not heard anything, Michelle Fordham, the inspector, thought the report had been sent 2 weeks ago so possibly still with her manager.

**80/05 A.O.B.**

80/05.01 Wickford clinic has been taken off listing for blood tests as the room is now no longer available. A newspaper reports that they hope to get another room but at different times. Phlebotomy is working well at other sites. This issue to be taken to next SEMC/PEG meeting, the next Basildon hospital governors meeting and the patient event in February.

***Addendum:- Reply from Brentwood and Basildon CCG.***

*Basildon and Brentwood CCG is aware that Pathology First - which runs blood test services – has been given notice by NELFT NHS Foundation Trust that it will no longer be able to use the current facilities at the Wickford Health Centre for a blood test clinic from Tuesday 31st January 2017.*

*"The CCG has been working hard to find alternative accommodation and has secured new rooms within Wickford Health Centre for the blood test clinic. We can reassure patients the **blood test clinic at Wickford Health Centre will be***

***continuing.*** We are working with the Practice Manager of one of the practices at the health centre to finalise the details but the blood clinic will offer the same service, though there may be different time slots”

80/05.02 We are very sorry to hear that Dr Shakira is leaving the practice at the end of March. The practice is looking to replace her.

80/05.03 Claire Panniker is now the executive officer of all 3 hospitals and her team are now in place.

80/05.04 We have an invitation to attend a meeting at the Baptist Church in Chelmsford on 24<sup>th</sup> January where they are discussing the special education needs for under 25 year olds.

80/05.05 There were 3296 patients who did not attend for appointments over the last year. Some of these were ones booked on the day as emergency appointments. Patients become DNA if they are not booked in but the practice does phone any DNAs who are listed as at high risk. The PPG are not happy with this high number and thought that it would be a good idea to have a 6 month trial/lookback interrogating the computer to see how many DNAs were repeat offenders. We ask that the partners to consider this at their next meeting and also think about what can be done if this continues, possibly sending a formal letter.

Signed as a true copy of the meeting:

Chair .....