

Robert Frew Patient Partnership Group
Minutes of 79th Meeting Held 19th December 2016
At The Robert Frew Medical Centre

Present

Lesley Cogan	Chair
	Vice Chair
Alan Ursell	Treasurer
Jean Ursell	Secretary

John Langley, Joan Nutley, Karin Stidolph, Janet Whitaker, Lesley Baldry, Allison Whyte, Dr Ogunsanya.

The meeting commenced at 6.45 pm.

79/01 Apologies.

Apologies were received from Chris and Tony Burr, and Jacqueline Coleman.

79/02 Minutes from last meeting and matters arising.

The minutes were accepted as a true record and signed accordingly.

79/03 Wickford housing developments and Wickford plan.

John attended a meeting with the mayor but this was mainly about the development on the old market site. He is trying to keep the subject on the agenda. There is a rumour that the surgery in Swan Lane is to close in February with all the patients having to go to the one in the clinic.

There have been a couple of amendments to the local plan adding areas near Hovefields, up Swan Lane and the London Road but nothing more has been heard about infrastructure.

79/04 CQC visit.

The report went to the national panel but the inspector now hopes that all will be tied up by Christmas. The PPG are concerned that the report by the inspectors has been progressed to managers above the inspectors for the outcome especially as they were not at the inspection.

79/05 SEMC/PEG meeting

The minutes from this meeting were circulated prior to the meeting. Phlebotomy still causing concern as the waiting time for an appointment for a blood test is now at least 4 weeks. The area is too small and there are only 2 sessions a week. The only place for walk-in appointments is Orsett but you may be able to book a same day appointment at Basildon Hospital if one is available. The blood test forms were raised at the meeting and the CCG have been asked

to ensure each surgery has up to date ones. Our practice has the new one now and it was suggested that electronic copies should be made available in future so that practices can print their own.

Fit for the future:- male and female sterilisation was removed from the report and the provision of IVF was amended. All other points were passed. With ESR now being worked on it was wondered how our CCG compared with the other ones in the area and if any differences could be resolved or would there be a postcode lottery.

The reply to the breast screening problem is to be brought up at the next PEG meeting.

It was asked that we look again at the CCG survey questions.

79/06 A.O.B.

79/06.01 Lesley C complimented the practice for their efficiency in arranging a home visit for her mother to review her prescriptions.

79/06.02 Janet needs a notice board for the monthly campaign notices which have to be paid for now.

79/06.03 Janet is unable to make the name badges now that she has a new computer system. John offered to take over and Janet will give him the plastic holders.

79/06.04 There is to be a Patient Event on the 9th February at the Towngate Theatre between 10am and 2pm.

Signed as a true copy of the meeting:

Chair