

STATEMENT FROM ROBERT FREW PATIENT PARTNERSHIP GROUP

The Robert Frew Patient Partnership group is extremely disappointed with the rating of “Requires Improvement” following the CQC visit of the practice in September 2016.

Members of the group attended the practice during the inspection on 28th September 2016 and were interviewed by the CQC inspector.

The feedback which was given by the inspector was that of a good practice. The resulting CQC report does not bear any resemblance to the feedback that was given to them on the day. The group is very concerned about the accuracy of the report.

The patient partnership group will be reading the report thoroughly and reporting back at their next meeting in April with a view to writing to the CQC with their concerns about the final report’s veracity.

ROBERT FREW PATIENT PARTNERSHIP GROUP